

## **Strategic Plan Scorecard**

#### **Goal 1: Student Success**

	Measure	Value	Baseline	2017-2018	2018-2019	2019-2020	2020-2021	Target 2022-2023	Status
1.a.	Student Engagement	CCSSE survey: "How would you evaluate your overall educational experience at this college?"	3.2	3.2	N/A	N/A	3.2	3.2	On Track
2.a.	Retention	Fall to Winter retention rate	74%	70%	72%	73%	77%	85%	At Risk
3.a.	<b>Completion Rate</b>	4 year completion (earned or transferred to a 4-year)	47%	48%	47%	47%	48%	<i>55%</i>	At Risk
4.a.	Job-Placement Rate	Nine months from program completion (Prof/Tech only)	81%	79%	79%	76%	75%	85%	At Risk
5.a.	Wage Progression	Increase in wages from before enrollment to 9 months after exiting college (Prof/Tech only)	24%	28%	N/A	20%	20%	30%	At Risk
6.a.	Math Progression	Completion of college-level math within one year	25%	26%	28%	26%	28%	31%	On Track

#### Goal 2: Equity, Diversity, Inclusion, and Community

Measure	Value	Baseline	2017-2018	2018-2019	2019-2020	2020-2021	Target 2022-2023	Status
1.b. Student Engagement	CCSSE survey: "How would you evaluate your overall educational experience at this college?"	<b>Gap: 0.4</b> NonHU: 3.5% HUSoC:3.1%	<b>Gap: 0.4</b> NonHU: 3.5% HUSoC:3.1%	N/A	N/A	<b>Gap: 0.1</b> NonHU: 3.3 HUSoC: 3.2	<b>Gap: 0%</b> NonHU: 3.2 HUSoC: 3.2	On Track
2.b. Retention	Fall to Winter retention rate	<b>Gap: 5%</b> NonHU: 77% HUSoC: 72%	<b>Gap: 2%</b> NonHU: 71% HUSoC: 69%	<b>Gap: 1%</b> NonHU: 73% HUSoC: 72%	<b>Gap: (2%)</b> NonHU: 72% HUSoC: 74%	<b>Gap: 1%</b> NonHU: 78% HUSoC: 77%	<b>Gap: 0%</b> NonHU: 85% HUSoC: 85%	On Track
3.b. Completion Rate	4 year completion (earned credential or transferred to a 4-year)	<b>Gap: 13%</b> NonHU: 49% HUSoC: 36%	<b>Gap: 10%</b> NonHU: 50% HUSoC: 40%	<b>Gap: 11%</b> NonHU: 51% HUSoC: 40%	<b>Gap: 12%</b> NonHU: 51 HUSoC: 39%	<b>Gap: 15%</b> NonHU: 52% HUSoC: 37%	<b>Gap: 0%</b> NonHU: 55% HUSoC: 55%	At Risk
6.b. Math Progression	Completion of college-level math within one year	<b>Gap: 10%</b> NonHU: 29% HUSoC: 18%	<b>Gap: 8%</b> NonHU: 28% HUSoC: 20%	<b>Gap: 3%</b> NonHU: 29% HUSoC: 26%	<b>Gap: 8%</b> NonHU: 29% HUSoC: 21%	<b>Gap: 8%</b> NonHU: 32% HUSoC: 24%	<b>Gap: 0%</b> NonHU: 31% HUSoC: 31%	At Risk
7. Employee Diversity	Faculty of color (full-time faculty only)	30%	33%	33%	31%	39%	33%	On Track
11.b. Staff Engagement	Climate Survey: What is your overall satisfaction with being an employee at your primary physical work location?	N/A	<b>Gap: 0.1</b> NonSoC: 3.6 SoC: 3.5	<b>Gap: 0.1</b> NonSoC: 3.6 SoC: 3.5	Gap: (0.08) NonSoC: 4.00 SoC: 4.08	<b>Gap: (0.07)</b> NonSoC: 3.67 SoC: 3.60	<b>Gap: 0.0</b> NonSoC: 4.0 SoC: 4.0	On Track

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### Goal 3: Organizational Excellence

	Measure	Value	Baseline	2017-2018	2018-2019	2019-2020	2020-2021	Target 2022-2023	Status
8.	Cost/Completion	Of average of state average	15%	32%	31%	27%	48%	Be at or below	At Risk
	Cost/SAI	% over/(under) state average	(5%)	5%	8%	3%	12%	state average	At Risk
	Cost/FTES		2%	(2%)	(2%)	0%	4%		At Risk
9.	<b>AASHE STARS Points</b>	Sustainability Tracking Assessment & Rating System	105	N/A	145	N/A	161	178	At Risk
10.	<b>Conversion Rate</b>	Applicants that enroll within a year	32%	35%	32%	37%	26%	38%	At Risk
11.a.	Staff Engagement	Climate Survey Response: What is your overall satisfaction with being an employee at your primary physical work location?	N/A	3.5	3.6	3.96	3.5	4.0	At Risk

### Goal 4: Partnerships

Measure	Value	Update	Status				
Operational	Implement shared partnership database	Working with IT to increase efficiency of System.					
<b>External Relations</b>	Reset Chancellor's Advisory Council (CAC)	Developed and implemented new format for CAC meeting.	On Track				
<b>External Relations</b>	Implement Districtwide TACs	The assembly of districtwide TAC's are underway starting with Information Technology, two meetings have been held so far.					
External Relations	Engage with governmental entities and local leaders	The Seattle Colleges Board Chair, Chancellor, College Presidents, student leaders and the director of Government Relations have been actively engaged in the 2021 state and federal sessions.  Seattle Colleges, the City of Seattle and Seattle Public Schools have collaborated to secure 2,100 Seattle Promise applications for Fall 2021.					
Advancement	Implement "Equity Can't Wait" Campaign	Have raised more than \$14 million towards \$50 million goal as of April 2021.	On Track				
Programming	Engage with 3-5 influential local employers	Launched a new Google certificate; working with SPS WABS and T-Mobile to launch new full stack web dev certificate; Amazon AWS Certificate in process; B.S. in Computer Science authority bill passed by the Legislature.	On Track				
Programming	Offer a regional economic symposium	Economic Symposium in partnership with King County WDC and SJI was well attended (over 100 participants) and a blueprint for moving forward has been developed.	Complete				

# Measure Descriptions & Supplemental Information

Goal 1: Student Success									
	Measure							Desc	ription
1.a.	Student Engagement	Community College Survey of Student Engagement (CCSSE) survey item response: "How would you evaluate your overall educational experience at this college?" Likert scale: 4=excellent, 1=poor. CCSSE is administered approximately every 3 years.							
<b>2.a.</b>	Retention Rate		trends who	en reviewing 8-2019	Dual Enro	•	udents or		ents. Includes summer and fall entry quarters only. The table below shows a excluding them.
		All	89%	66%	91%	67%	89%	73%	
3.a.	3.a. Completion Rate  4-year completion rate (earned or transferred to a 4-year university) for transfer and professional technical students. Includes summer and fall entry quantum only.							er and professional technical students. Includes summer and fall entry quarters	
4.	Job-Placement Rate	Job placement nine months after exiting college. Includes only professional-technical students.							
5.	Wage Progression	Increase in wages from pre-enrollment to nine months after exiting college. Includes only professional-technical students.							
6.a.	Math progression	Completion of college-level math within 1 year.							

## Goal 2: Equity, Diversity, Inclusion, and Community

	Measure	Description
1.b.	Student Engagement	Community College Survey of Student Engagement (CCSSE) survey item response: How would you evaluate your overall educational experience at this college?" Likert scale: 4=excellent, 1=poor. CCSSE is administered approximately every 3 years.  Historically underserved, student of color (HUSOC) includes: Black/African American, Native American, Hispanic/Latinx, Native Hawaiian, and Pacific Islander. Asian students are currently excluded from these analyses in an effort to remain consistent with the Seattle Public School reporting. Going forward, Asian American subgroups will be analyzed to determine inclusion in the underserved category.)
2.b. 3. 6.b.	Student Performance	By Year 6, reduce and eliminate performance gaps between non-historically underserved students of color (White and Asian) and historically underserved students of color (see definition of HUSOC above). Racial and ethnic groupings to establish "opportunity gap" follow Seattle Public Schools' District specification of "underserved" students.
7.	Ethnic and Racial Diversity of Faculty and Staff of Color	Full time faculty of color on 9-month contracts.  Faculty of color includes: Black/African American, Native American, Asian, Hispanic/Latinx, Native Hawaiian, and Pacific Islander.
11.b.	Staff Growth and Engagement	Climate survey item response: What is your overall satisfaction with being an employee at your primary physical work location? 5 point Likert Scale: 5=very satisfied, 1= very dissatisfied.  Staff of color includes: Black/African American, Native American, Asian, Hispanic/Latinx, Native Hawaiian and Pacific Islander.

#### Goal 3: Organizational Excellence

	Measure	Description
8.	Cost	per completions; per SAI points; per State FTES. Cost data includes state funding and operating fees
9.	STARS Ratings	The Sustainably Tracking Assessment & Rating System™ (STARS) is a transparent, self-reporting framework for colleges and universities to measure their sustainability performance. This measure is updated every 3 years and is in process.
		Association for the Advancement of Sustainability in Higher Education (AASHE): https://stars.aashe.org/institutions/participants-andreports/
10.	Conversion Rate	Conversion percentage of applicants to enrollments from January to October in a year.
<b>11</b> .a.	Staff Growth & Engagement	Climate survey item response: What is your overall satisfaction with being an employee at your primary physical work location? 5 point Likert Scale: 5=very satisfied, 1= very dissatisfied.  Staff of color includes: Black/African American, Native American, Asian, Hispanic/Latinx, Native Hawaiian and Pacific Islander.